



RANDI MAYS-KNAPP
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Creative, energetic, busy, involved, positive, dedicated. These are adjectives describing Randi Mays-Knapp. Other labels include native Houstonian, Aggie, mother, volunteer, leader, and friend.

While working as the Director of Recruiting for Andersen Consulting (now Accenture) in Houston, Texas, Randi found that although the candidates she hired were academically bright, they did not always know how to handle themselves as business professionals. The result was the development and conduct of a class that provided expectations on appropriate business protocol. Included in that class was information on business dining etiquette. She has taken this information and blended it with business wisdom and shares it with participants who enjoy a great meal and learn something while eating.

Ms. Mays-Knapp is a graduate of the Etiquette & Leadership Institute in Athens, Georgia which is affiliated with The Protocol School of Washington. Ms. Mays-Knapp has had the opportunity to work with a variety of high school and college students and business professionals in navigating through social situations. As an advocate of civility, Ms. Mays-Knapp is a coach and encourager who strives to model behavior that is respectful of others. She is also a continuous learner regarding social skills.

Ms. Mays-Knapp has had the opportunity to work with a variety of students and business professionals in navigating through business meals. "A great deal of business takes place while eating. You have to remember it is always business first and if you are talking, you might not be doing a great deal of eating," comments Randi. "Knowing the rules is important as you might encounter a situation where the rules cannot be applied and then you have to use common sense."

A graduate of Texas A&M University, Randi is married and the mother of three daughters, the oldest being a senior at Austin College. She currently resides in College Station. When not in front of a class, Randi participates in a women's Bible study, is president of A&M Consolidated High School's PTO, coordinates the Symphony Belles program for high school junior and senior women, is an avid scrapbooker, and head chef at the Knapp house. In April 2011, she will present the keynote address at Aggie Muster in Houston. In the past, she has served as the first woman president of the Houston A&M Club, on the Executive Committee of the 12th Man Foundation, and as General Chair of the TAMUS Chancellor's Century Council. She has provided leadership for volunteer groups such as Cattle Baron's Gala of the Brazos Valley, the OPAS guild, Camp for All, the Junior League of Houston, National Charity League, the Episcopal Church Women at St. Martin's Church, and with the A.D. Players Guild.

Her mission: "Using my God given talents, to make an impact on my world."