Learn more

Nothing is more important than your health. That’s why there’s myCigna.com – your online home for assessment tools, plan management, dental health information and much more. Once you’ve enrolled in a Cigna dental plan, you can use myCigna.com to:

- **Choose** dentists and create, download and print a personal directory.
- **Verify** plan details such as coverage, coinsurance/copays, and deductibles (the amount you pay before your plan starts to pay).
- **Print** a dental ID card.
- **Get** the forms you need.
- **Access** dental health information through WebMD® Dental Health Resource Center.
- **Estimate** your dental costs before your next visit.

**Assess your risks**

The Periodontal (gum) Disease and Cavity Risk Assessment Tools are designed to help you and your dentist identify factors that might increase your risks for gum disease and cavities. The quizzes are quick and easy. The Periodontal Disease Risk Assessment is just 20 questions. The Cavity Risk Assessment is just 12 questions for adults and 16 questions for children under age 12. And when you complete the quizzes, you’ll get detailed score sheets that tell you whether you are low risk, low to moderate, moderate risk or high risk for gum disease or tooth decay, depending on which quiz you’ve taken. Take the quizzes today and share the results with your dentist at your next dental checkup.

*Please note that these tools serve as a guideline to assess your risks for cavities and gum disease. It’s important to visit your dentist on a regular basis to discuss your oral health.*

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Prevention is key

Regular dental visits may do more than brighten your smile. Research shows receiving regular dental care often catches minor problems before they become major and expensive to treat. Practice prevention and take advantage of your plan’s preventive care services – certain services may be covered at low cost or no cost to you when you visit a network dentist. Covered services* may include, but are not limited to:

- Oral exams
- Cleanings
- Fluoride treatments
- X-rays
- Oral cancer screening

* The following is not an exhaustive list of exclusions and limitations. See your plan documents for additional details. Exams, cleanings and fluoride treatments are limited to 2 per calendar year. Routine x-Rays are limited to: Bitewings: 2 per calendar year, non-routine x-rays are limited to: Full mouth: 1 every 3 calendar years; Panorex: 1 every 3 calendar years. The frequency limitations of certain other covered services are set forth on your plan benefit schedule.

We’re here when you need us

We know that sometimes you need us at odd hours – late at night, on the weekend or during a national holiday. Sometimes your questions just can’t wait for “normal business hours.”

- “My son is away at college. Can you help me find a network dentist close to his school?”
- “My dentist told me I need a root canal. Does my dental plan cover this?”
- “My husband has a painful toothache, but he’s in Phoenix on a business trip. Can you help me find a dentist?” That’s why our Customer Service hours include weekdays, Saturdays, Sundays and holidays. Call us at 800.Cigna24 any time you need us – we’ll be there. We’re on the clock for you 24 hours a day, 7 days a week, 365 days a year.

Health and wellness discounts

Save money when you purchase health and wellness products and services through the Cigna Healthy Rewards® program. Programs include:

- Weight and nutrition management
- Fitness
- Tobacco cessation
- Vision and hearing care
- Vitamins, health and wellness products
- Alternative medicine
- Anti-cavity products
- Healthy lifestyle products

3. Healthy Rewards is a discount program. If your plan includes coverage for any of these services, this program is in addition to, not instead of your plan benefits. Healthy Rewards programs are separate from your benefits. A discount program is NOT insurance, and you must pay the entire discounted charge. Some Healthy Rewards programs are not available in all states and programs may be discontinued at any time.

Cigna®

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