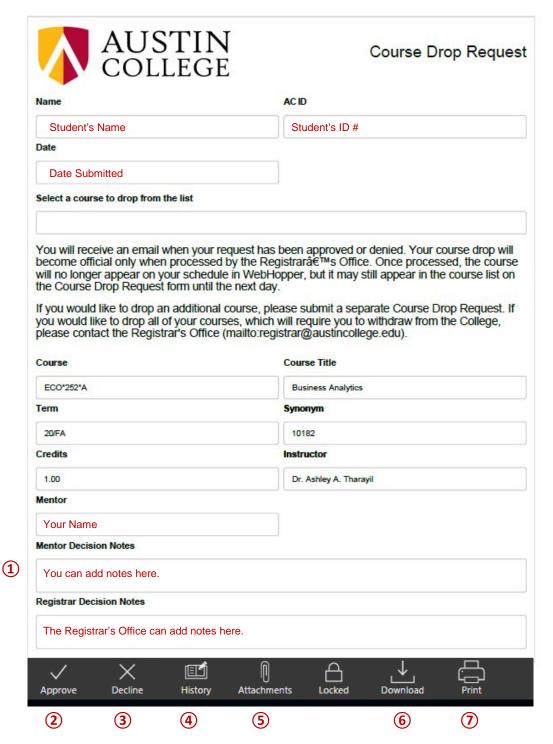
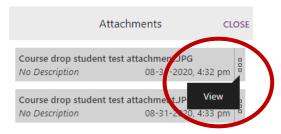
## **Course Drop Request Instructions for Mentors**

- \*\* To log into Softdocs/Etrieve, use your normal AC user name and password. If you receive a "Federation Consent" message when you log in, click "yes." \*\*
- 1) An email will be sent to your AC email address when one of your mentees submits a Course Drop Request. To process the request, either click on the link included in the email or visit <a href="https://etcentral.austincollege.edu/">https://etcentral.austincollege.edu/</a>, click on "Inbox" on the left-hand side of the screen, and select the request from the list in the center of the screen. Your mentee's request form will appear on the right-hand side of the screen (see sample below).



- 2) After reviewing the request, you will have the following options:
  - 1 Mentor Decision Notes Use this section to add notes for the student or the Registrar's Office.
  - 2 Approve Click here to approve the request. Once approved, the request will be sent to the Registrar's Office.
  - 3 Decline Click here to deny the request. Once declined, the workflow will end, and the student will be notified of your decision.
  - 4 History Click here to view the history/status of the request.
  - (5) Attachments Click here to view or add attachments. If your mentee submits any attachments, a number will appear here indicating the number of files attached. To view an attachment, click the vertical dots to the right of the file name, and then click "View." To attach a file, click "Upload File(s)" and select the document you'd like to attach.





- 6 Download Click here to download a copy of the request form.
- 7 Print Click here to print a copy of the request form.

If you encounter any problems or have any questions, please contact the Registrar's Office at registrar@austincollege.edu or x2371.